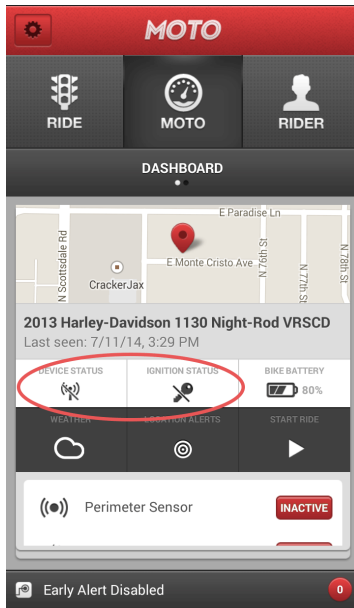


Ride Firmware Update Instructions

To update your Ride Device, the following conditions must be met: The Ride device must be ONLINE and the bike's ignition must be OFF.

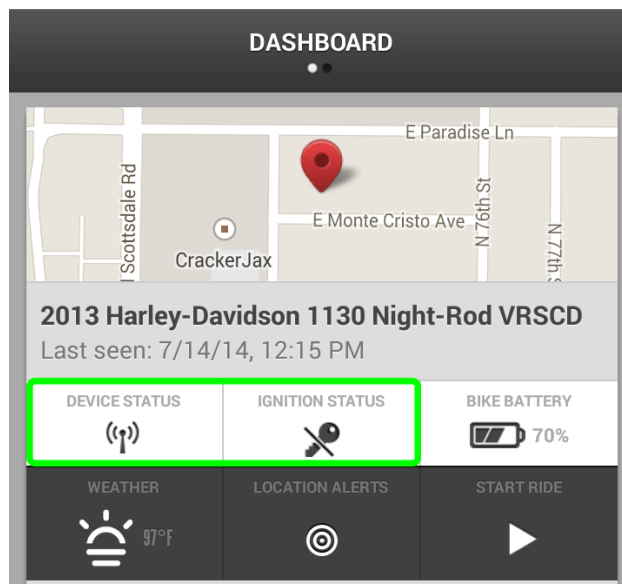
How to tell if the device is ONLINE


The best way to determine the status of your device is by looking at the status icons on the Ride App

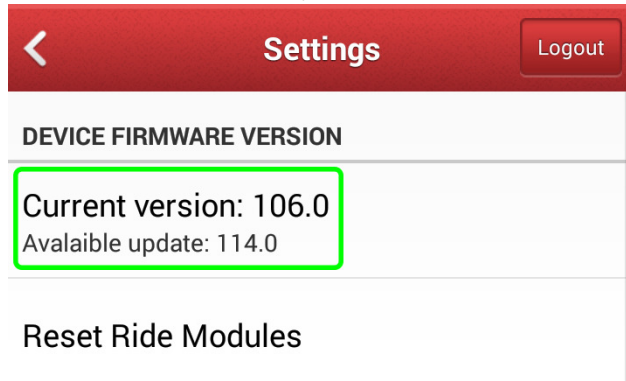


STATUS ICON	MEANING
	Ride Device is ONLINE
	Ride Device is OFFLINE
	Motorcycle Ignition is ON
	Motorcycle Ignition is OFF
	Ride Device is SLEEPING

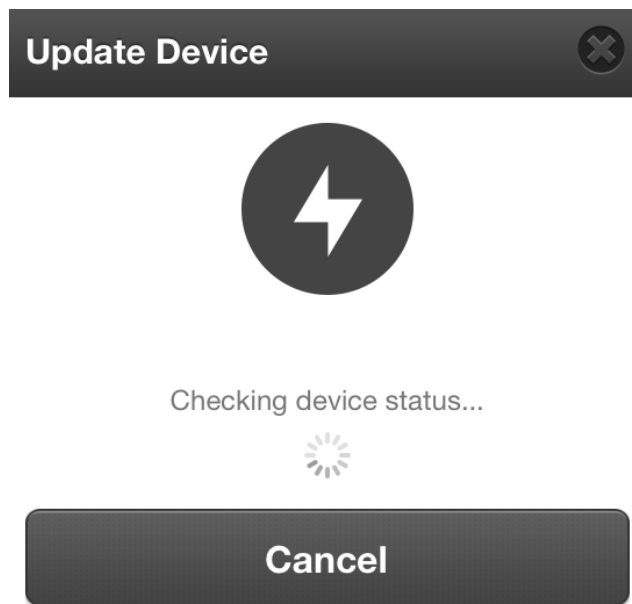
To ensure a successful update, wait for the Ride App to show the Ride device status as **ONLINE**, and for the motorcycle ignition status to show as **OFF**.



Once the above icons are visible, press the  icon on the top-left corner of the app. Once in settings, scroll down to 'Device Firmware Version', and select 'Current Version'.

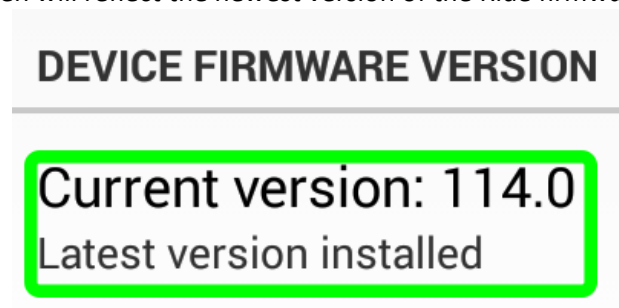


Selecting 'Current Version' will initiate the update process (if the device is currently not updated with the latest version), which is indicated by the following screen




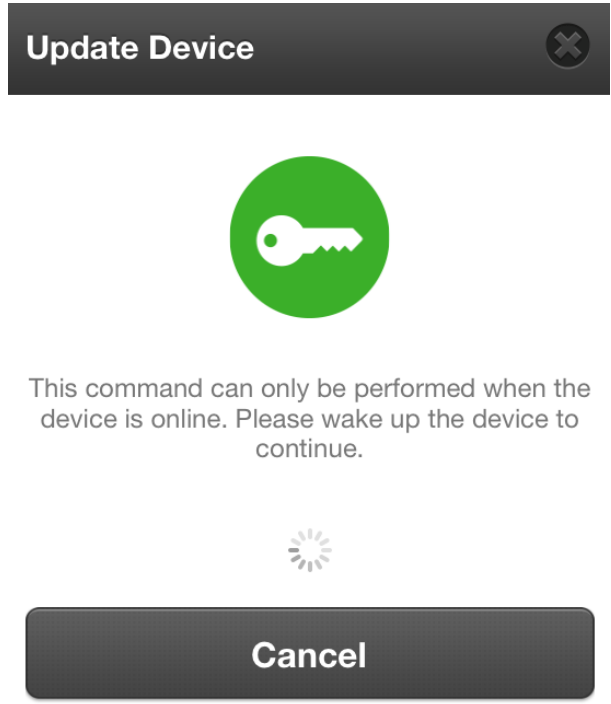
The update could take more than 10 minutes to complete.

Once complete, the settings screen will reflect the newest version of the Ride firmware as being installed on the device.



What to do if the Device is ASLEEP

If the Ride Device Status shows the  status icon, or if the following screen appears;



the Ride device has entered *deep power save mode* to reduce power draw on the motorcycle's battery.

To 'wake up' the device, simply, turn the motorcycle's ignition to the **ON** position, then back to the **OFF** position. The Ride app will reflect with the icons shown below after communication with the device is complete.

